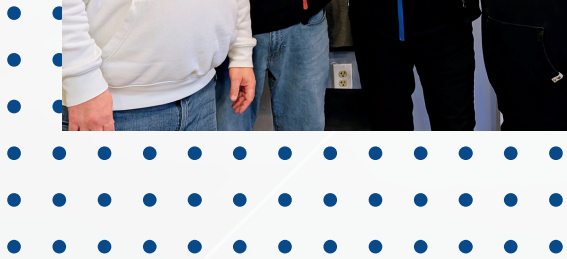


Jeremiah's Inn, Inc.



2025
ANNUAL REPORT

The Year in Review

At Jeremiah's Inn, we are deeply committed to our Worcester community, towards fostering greater wellness and flourishing for the food insecure and recovering individuals and families we serve. Your support enables us to serve these communities and offer them the critical resources they need. Thank you for continuing to support our work!

Our Nutrition Center faced significant barriers in 2025 but continued to meet the needs of our community thanks to the extraordinary resilience of those we serve and the generous support of our grassroots donors. Amid changes to federal nutrition policy and immigration barriers for our undocumented clients, our Nutrition Center successfully served 31,098 individuals and 10,877 households.

These households are disproportionately represented by young children and elderly persons, communities at elevated risk for nutritional deficiency and challenges with food access. Thanks to grants from Women for Worcester, United Way of Central Massachusetts SNAP Relief, and the Nourishing Neighbors Gift Card Program, we were able to distribute \$12,500 in grocery gift cards to families during the holidays, a time where low-income families struggle the most to meet their nutritional needs.





In our Residential Program, we continued to take significant strides towards meeting the psychosocial needs of our residents and facilitating their first steps towards sustained recovery. We finished 2025 with a 61% completion rate compared to a Massachusetts state average of 39%, which reflects our ongoing commitment to provide the highest possible quality of care to our residents. We served 86 residents in 2025, individuals who are all seeking happier, healthier lives in recovery that can enable them to return to families who love them and communities that appreciate them.

We achieved several programming goals throughout the year, including strengthening our overdose prevention education and resources for residents and staff, hiring a new on-site therapist to engage residents in weekly individual therapy, and introducing a new 8-week curriculum focused on behavioral addictions, addressing salient recovery topics such as gambling, excessive shopping, and overwork.

We completed several facility improvement projects throughout the year. We renovated our direct care office and upstairs therapeutic rooms and successfully painted and refurbished our resident TV room with the help of a \$5,000 grant from UMass Memorial Health.

We also welcomed several new staff members to our team, including two new coordinators for our Nutrition Center and two new case managers in the Residential Program. Their skills and talents help our organization provide compassionate, responsive, individualized care to the food insecure and recovering individuals and families we serve.



As we enter 2026, we prepare to celebrate our most significant achievement yet: the opening of a second residential program, Jeremiah's Inn at Bell Hill, in Worcester's historic Bell Hill neighborhood. We cannot wait to share this program's development with you all as we prepare to launch JI at Bell Hill this Fall! Stay tuned for details on our upcoming open house. We could not take these exciting next steps without the dedicated support of our Jeremiah's Inn community and donors! If you donated food to the Nutrition Center, participated in the Residential Program's Evening Meal Program, or supported our annual Food Drive or Holiday Wish Program, thank you!! We could not deliver these critical services without your steadfast support and encouragement. We at Jeremiah's Inn look forward to helping, hoping, and striving alongside you all this coming year!

STAFF SPOTLIGHT

Stephen Pinzino



Stephen is the definition of a team player, and a proud alumnus of the Jeremiah's Inn program. Over the past five years, he has taken on multiple roles within the organization, always showing up with flexibility, dedication, and a willingness to step in wherever he's needed, whether managing facilities, supporting residents, or jumping in to cook when the kitchen is short-staffed.

Stephen chose to shift his career in culinary arts toward helping others navigate mental health and addiction. Today, he serves as Facilities Manager, bringing structure, care, and lived experience to his work each day.

Beyond his role, Stephen fosters connection and community by coaching and managing the Jeremiah's Inn softball team, helping residents build confidence and camaraderie.

Stephen's journey is a powerful example of what recovery can look like, and his commitment makes him an invaluable part of our team.

Recovery Programs Response



Completion Rate

61%

Occupancy Rate

95%

Residents Served

86

Psychoeducational Group Topics

64

Our Achievements

- In response to new standards of care issued by the American Society of Addiction Medicine (ASAM), we expanded our treatment planning to better address social determinants of health, cultural factors impacting treatment, and barriers to care and engagement in treatment.
- We launched new group curricula that educate our residents on behavioral addictions, addressing salient recovery topics such as gambling, excessive shopping, and overwork.
- Our program was awarded a seat on the statewide Providers Advisory Council, an advocacy taskforce that establishes standards of care for all residential programs, allowing Jeremiah's Inn to have a formative role in setting statewide residential treatment policy.

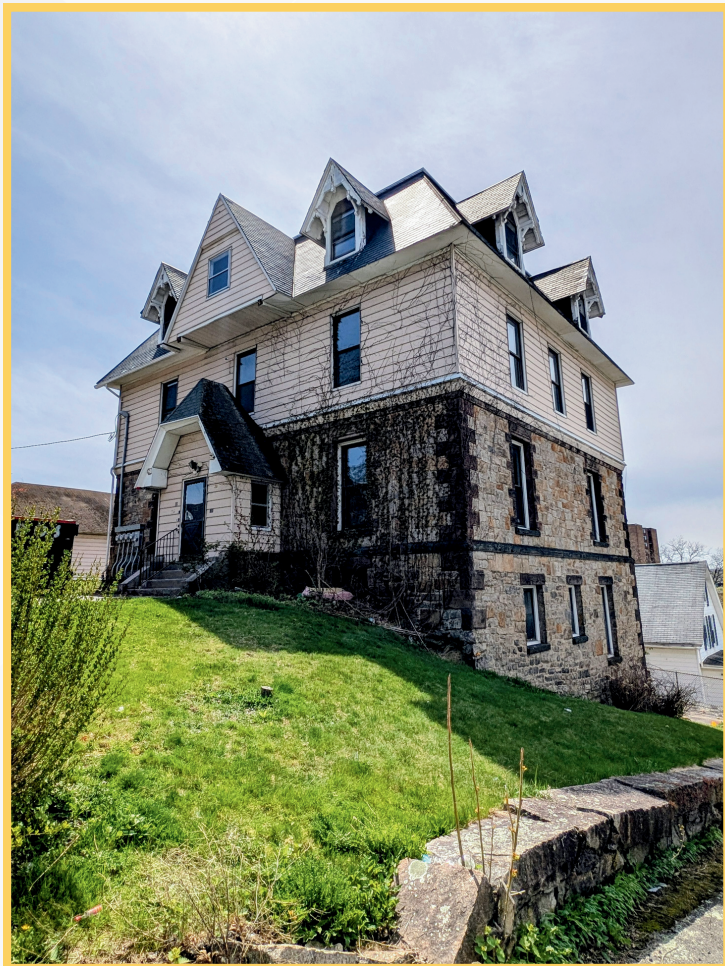
2026 Goals

- Launch JI at Bell Hill a 30-bed residential program located in the historic Bell Hill neighborhood.
- Increase opportunities for individual/group supervision and training for our case management team to ensure their ongoing educational and professional development.
- Expand the residential program's focus on family involvement, community reintegration, and proactive aftercare planning across all phases of treatment.

JI at Bell Hill

Fall 2026

**MADE POSSIBLE
BY
OUR SUPPORTERS**



The Agnes M. Lindsay Trust

**Albert Rice Charitable
Foundation**

The Fletcher Foundation

**Greater Worcester
Community Foundation**

Hoche-Scofield Foundation

Reliant Foundation, Inc.

Stoddard Charitable Trust

Across Massachusetts, there is an urgent need for accessible, effective treatment for those struggling with substance use disorder. Nowhere else is this need as urgent as in Worcester, where rates of opiate overdose and opiate-related deaths have exceeded those of Boston in recent years. To meet this timely need, we at Jeremiah's Inn decided to invest further in our community by deciding to open a second residential program. JI at Bell Hill, located at 30 Edward Street in the historic Bell Hill neighborhood, will be identical in treatment modality to our flagship location at 1059 Main Street. Adding this program will enable us to serve twice the number of recovering individuals and meet the urgent need for compassionate, individualized substance use treatment. We cannot wait to share further details with you as we take this exciting next step as an organization. Stay tuned for details on our upcoming open house!



Community Collaborators

A True Collaboration

Our partnership with Clark University is an essential part of our work. From grant funding, including the 2025 Nutrition Education Grant, to Food Drive sponsorship and board leadership, Clark's support has been both generous and impactful.

Students volunteer in our food pantry, intern in our recovery program, and collaborate on projects throughout the academic year. Through the Food Insecurity Resistance Movement (FIRM), Clark students also access healthy, culturally appropriate food during dedicated pantry hours.

Together, we've connected on campus through workshops like overdose prevention trainings and resume-building sessions. Clark University is deeply woven into our community, and we are grateful for this ongoing partnership.

Sylvia Murphy

Reiki & Group Meditation

Sylvia Murphy brings more than 35 years of experience as an educator, along with extensive training in spiritual care and healing practices. A certified Reiki Master with studies in yoga, Ayurvedic spirituality, and sound healing, Sylvia offers weekly meditation groups and individual Reiki sessions to our patients.

Research shows meditation can significantly support recovery, helping reduce relapse and improve overall well-being.

Through her work, many patients experience a greater sense of calm, balance, and connection.

Sylvia's presence is a meaningful reminder that recovery is not only physical, but also has an emotional and spiritual component.



Nutrition Center Response



Impact

- Among those served were 9,458 children under age 17 and 3,243 older adults over age 64.
- 26% of guests are employed but still struggle to make ends meet.
- 48% of households reported no income, a 5% increase over 2024, underscoring the deepening financial instability faced by many of our neighbors.
- 29% of households receive SNAP benefits, while 32% rely on school meal programs, making federal nutrition programs an essential support alongside the Nutrition Center.

New Guests

5k

Guests Reporting Employment

26%

Guests Reporting No Income

48%

Guests Receiving SNAP Benefits

29%

Community Partnerships & Volunteering

- Market 32 and Shaw's Supermarkets each donated over 25,000 pounds of food, including fresh produce, meat, dairy, baked goods, eggs, and pantry staples; significantly expanding the variety and nutritional quality of available food.
- Through a new partnership with Spoonfuls, we rescued and distributed 8,700 pounds of fresh, healthy food that would otherwise have gone to waste.
- Through our partnership with Clark University's FIRM program, 10 student volunteers contributed 734 hours of service, helping distribute food, support pantry operations, and strengthen connections between campus and community.
 - We served 2,500 students 65,000 lbs. of culturally appropriate food supplied by our partnership with Clark.

Supporting SNAP Access

- A \$5,000 grant from the Albertsons Nourishing Neighbors Program allowed us to hire a SNAP Navigator, helping guests determine eligibility, complete applications, and understand changing work requirements - ensuring more families can access the benefits they qualify for.

2026 Goals

- Food Pantry Appointments
- More Streamlined & Comfortable Guest Experience
- Expand Services
 - SNAP Navigator
 - SNAP Outreach Partner
- Launch New Fundraiser
- Secure New Partnerships



2025 Board Members, Staff, & Community Collaborators

Executive Committee

Patricia L. Davidson, President
Melanie Amir, Vice President
Eugene Bouchard, Treasurer
Melinda Hillock, Clerk

Administrative Staff

Lori Arduini, Financial Manager
Christine Church, Operations
Administration
Alyssa Dancause, LADC, Director of
Community Engagement
Richard Quinlan, Chief Executive Officer
Sindi Tane, Operations Administration

Board of Directors

Melanie Amir, Vice President
Eugene Bouchard, Treasurer
John Chetro-Szivos
Joseph Corazzini
Patricia Davidson, President
Melinda Hillock
Nina Ngari
Kenny Pina
Jack Reardon
Jamika Townsend

Nutrition Center Staff

Katherine Barrera, Nutrition Center
Coordinator
Ailyn Rodriguez, Admin/Nutrition Center
Support
Erin Quaiel, Nutrition Center
Coordinator

Residential Program Staff

James Bolster, Case Manager
Jason Bradley, Case Manager
Mark Cantelli, House Manager
Kyle Driscoll, Case Manager
Robbie Dupont, Recovery Support
Specialist
Patrick Farris, Recovery Support
Specialist
William Fitzpatrick, Recovery Support
Specialist
Michael Gensler, Recovery Support
Specialist
Prakash Gopalakrishnan, Recovery
Support Specialist
Kashawn Hampton, Case Manager
Dominic Idoko, Clinical Director
Chris Kane, Program Manager

Jennifer Kelly, Administrative Support
Robert Mathis, Recovery Support
Specialist
Cody Murphy, Recovery Support
Specialist
Kyle Nolan, Case Manager
Keith Opalenik, House Manager
Stephen Pinzino, Recovery Support
Specialist
Kristen Piskator, Case Manager
Kevin Poole, Recovery Support
Specialist
Jacqueline Sherman, Case Manager
Eduardo Velazquez, Recovery Support
Specialist
Matthew Velazquez, Recovery Support
Specialist
Michael Vigeant, Recovery Support
Specialist
James Zipps, Recovery Support
Specialist

Support Staff & Group Facilitators

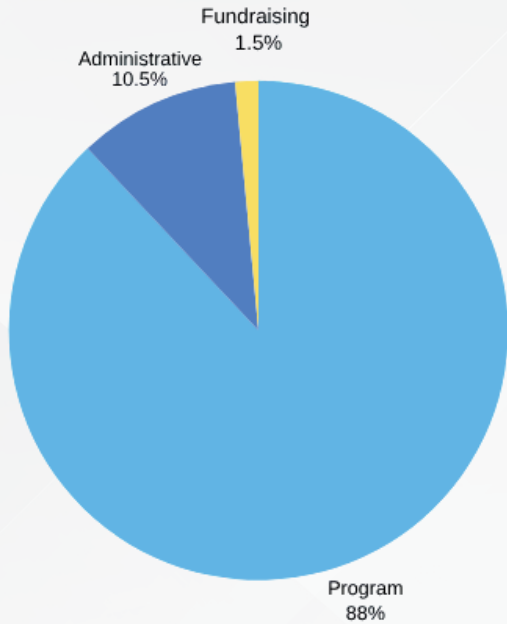
Aftercare & Alumni Program, Alyssa
Dancause, LADC II
Better Money Habits, Lisa Hanlon Bank
of America
HIV/AIDS Awareness, Family Health
Center
Legal Recovery Meeting, Anna Rice,
Esq.
Life Skills, Kendra Randall
Meditation & Reiki, Sylvia Murphy
Movement Therapy, Anthony Bizotto,
Revive
Narcan Training, Dominic Idoko
Oral Health in Recovery, Cynthia
Daigenault
Overdose Prevention, Dominic Idoko
Relapse Prevention, Stacey Baker
Tobacco Awareness, Dominic Idoko

Community Collaborators

Access to Recovery (ATR)
Albertson's/Shaw's Nourishing
Neighbors Program
Aids Project Worcester (APW)
Advantage Truck Group/H4H
Arbour Counseling Services

Baker Mental Health
Boston Neurobehavioral Associates
Center on Food Equity
Central Massachusetts Prevention &
Support Network
Coalition for a Healthy Greater
Worcester Co-Ed Sober Softball League
(CSSL)
Nancy Cook
Clark University
College of the Holy Cross
Community Harvest Project
Community Naloxone Purchasing
Program (CNPP)
Dismas Family Farm
Dynamy, Inc.
Edward M. Kennedy Health Center
Family Health Center
Food Insecurity Resistance Movement
(FIRM)
Four Others Inc.
Gavin Foundation
Just for Fun Farms
Kevin Kieler
Market 32
MassHire Career Centers
MassAbility
Massachusetts Substance Abuse
Helpline
Mayor's Mental Health Task Force
Microgreen Farms
Open Sky Community Services
Overlook Farm
Rachel's Table
Recovery Homes Collaborative (RHC)
Regional Environmental Council &
YouthGROW
Revive of the USA
SaVida Health
Securing Safe Foods
Shaw's Supermarkets
Spectrum Health Systems
Spoonfuls. Inc.
Tech Goes Home (TGH)
UMass Chan Medical School
Washburn House IOP
Woo Sox Baseball
Worcester Community Action Council
(WCAC)
Worcester County Food Bank
Worcester County Sheriff's Office
Organic Farm Program



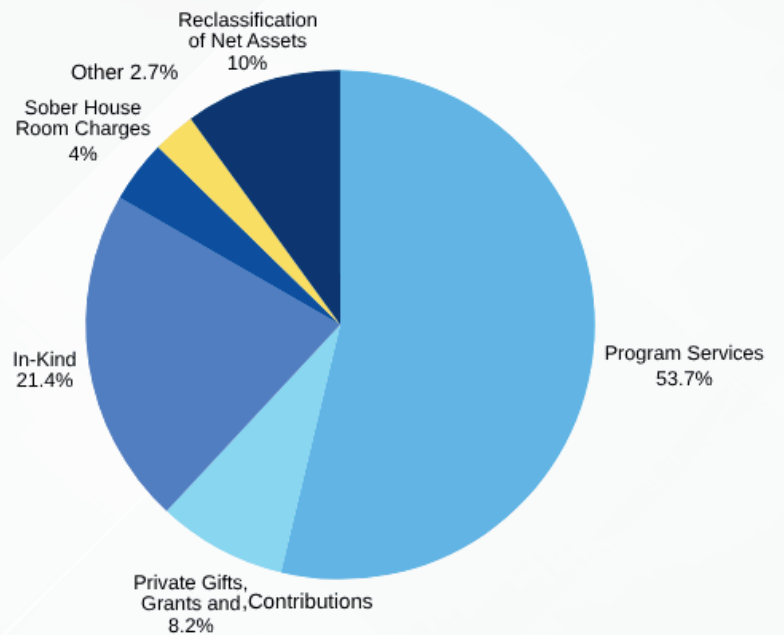


Financial Outflows

Program	\$2,546,998
Administrative	\$302,530
Fundraising	\$43,555
TOTAL	\$2,893,083

Financial Inflows

Program Services	\$1,886,605
Private Gifts, Grants and Contributions	\$285,934
In-Kind	\$750,167
Sober House Room Charges	\$138,443
Other Income	\$93,800
Reclassification of Net Assets	\$350,000
TOTAL	\$3,505,443



Financial Update

In 2025, 88% of total expenses were allocated towards programming, while 10% made up administrative costs. A favorable benchmark is 75% to 25%. The remaining 2% is related to fundraising. Grants with or without restrictions equaled a combined \$664,734.

Thank you

2025 Grantors, Sponsors, Donors & Volunteers



Scan the QR code for a complete list





Jeremiah's Inn

Helping people through our social model recovery program and nutrition center.

Jeremiah's Inn is a community of individuals and organizations committed to helping those in our community who suffer from the devastating effects of Substance Use Disorder and Food Insecurity.

Our Mission: We foster a sense of community and mutual aid through partnerships, volunteerism, and our nutrition center.

Our Vision: To help people better their lives in order to better the community.

Charitable organization exempt under section 501(c)3 of the Internal Revenue Code.



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