

Jeremiah's Inn, Inc.

Annual Report



2024

Helping People Through our Social Model
Recovery Home & Nutrition Center



The Year in Review

In 2024, Jeremiah's Inn wholeheartedly responded to the urgent concerns of substance use disorder and food insecurity. We could not meet these challenges without the support of our grassroots network of community supporters and donors! Thank you for your continued support of Jeremiah's Inn and all we do!

Our nutrition center provided essential emergency food support to households struggling with food insecurity throughout a year of rising costs. Thanks to grants from Clark University, Bank of America, St. Francis Community Healthcare, and others, we distributed 398,784 lbs. of food to 32,222 individuals and expanded our footprint as an emergency food resource for local colleges and universities. We additionally participated in local advocacy efforts to expand nutritional access in the Worcester community, including coalition meetings with the Center on Food Equity, Greater Health Worcester, and Project Bread. These essential collaborations ensure the voices of our clients and participants are heard in determining nutritional equity and access.





In our residential program, we responded to increased need and clinical severity among those struggling with substance use disorder. We finished 2024 with a 69% completion rate, a significant improvement over our 2023 rate, which represents more recovering individuals returning to productive lives and loving families. We completed a redesign of our treatment planning and tiering process, ensuring our program works collaboratively with our residents to build a strong recovery foundation. We began new community partnerships with Tech Goes Home (TGH), Arbour Counseling, and The Gavin Foundation, essential supports that connect our residents to technology access, therapeutic support, and recovery coaching services.

We also carried out numerous facility improvement projects. Using generous grants from the Agnes M. Lindsay Trust and the M&T Charitable Foundation, we were able to install new industrial-grade flooring and furniture throughout the building that will support our residents for years to come.

At our sober house, we completed our first full year of services and maintained over 90% occupancy throughout the year. We secured a \$186,000 grant through the City of Worcester from The American Rescue Plan Act (ARPA) for upgrades and repairs we hope to complete in 2025.

113

Residents served in 2024

93%

Annual occupancy rate

21

Learners provided basic technology skills, devices, and internet through our TGH partnership.

69%

Annual completion rate (over 36% higher than the MA state average)

These include improvements to the back porch and entryway, new outdoor siding, and replacing the front sidewalk.

As we review 2024, we know that none of our achievements would be possible without the continued support of our Jeremiah's Inn community! Whether you attended our annual Food Drive in June, supported the Holiday Wish Program in December, attended our inaugural Comedy Show in April, or dropped off goods or groceries for our residents or food pantry guests, THANK YOU!!! Your essential assistance makes it possible for Jeremiah's Inn to offer critical substance use disorder resources and nutritional access to those in our community who need it most. Your support uplifts all the good work we are able to do, and we look forward to expanding our presence in the community in 2025!

Staff Spotlight



Lori Arduini, Financial Manager
2024 Golden Friend

Celebrating 10 Years of Dedicated Service!

Originally from Maine and a graduate of Thomas College, she's called Massachusetts home since 1992. In 2007, she began her recovery journey and recently celebrated an incredible milestone — 18 years of recovery!

She does far more than manage our finances — she keeps our supplies stocked, our licenses up to date, and our operations running smoothly. She also plans our annual deep sea fishing and Six Flags trips, and is always the first to step up for food drives or awareness events.

A true team player and beloved colleague, she brings passion, organization, and heart to everything she does. When asked what keeps her going, she says:

"I've been blessed to continue to partake in the growth of Jeremiah's Inn and watch our patients succeed in their lives. I love our mission and what we do for the community. Jeremiah's Inn feels like home."

And we couldn't agree more — it wouldn't be home without you!

Community Collaborators

The mission of our recovery programs is strengthened by the invaluable support of our community partners. Their contributions, expertise, and shared commitment allowed us to expand our reach and impact, ensuring we can offer comprehensive care, essential resources, and multiple pathways to recovery.

In 2024, we began working with **The Gavin Foundation**, a substance use treatment organization that offers recovery coaching services throughout Massachusetts. Recovery coaches are individuals with lived recovery experience who work collaboratively with our residents towards supportive recovery goals. This might include going with them to a 12-Step meeting, transporting them to a doctor's or legal appointment, or assisting them with applications.



The Gavin Foundation recovery coaches have been an essential resource in connecting our residents to community services, and the rapport they build with each resident serves as a foundational recovery support that can remain with them after completing our program. We look forward to working with them further.



For several years we have worked with **Edward M. Kennedy (EMK) Community Health Center** for integrated medical and behavioral health services. EMK offers comprehensive medical, dental, therapeutic, and psychiatric care that our residents are able to maintain following program completion. Their collaborative approach is highly beneficial

for our residents, who frequently have co-occurring medical and behavioral health concerns they are looking to address while in treatment. Having a trusted resource that will work closely with us to help us determine the best treatment for our patients is crucial to their success. We are grateful for their partnership as we work jointly to facilitate the continued health and wellbeing of our residents.

Recovery Programs Response

Residential Program

- Redesigned our tiering and treatment planning processes, ensuring our clinical services meet the changing needs of our residents.
- Launched our alumni tracking survey, assessing continued progress and recovery engagement at one, three, and six months, and one-year post-completion.
- Joined the Executive Committee for Statewide Recovery Homes Collaborative, a coalition that allows us to directly advocate on behalf of our residents at the statewide level.
- Completed remodeling of our conference room, installed new floors throughout the building and installed new industrial-grade furniture in resident bedrooms.
- Initiated referral partnerships with Tech Goes Home, Arbour Counseling, and The Gavin Foundation to offer key resources to our residents, including technology literacy, therapeutic care, and recovery coaching.

Recovery Residence

- Maintained over 90% occupancy throughout the year.
- Secured \$184,000 grant through the City of Worcester from the American Rescue Plan Act (ARPA) for essential upgrades and repairs to the residence, including replacing the back porch, entryway, and sidewalk, as well as installing new outdoor siding.
- Completed cost of living adjustments for weekly rent to ensure the recovery residence remains affordable yet prepared to withstand rising costs.

Goals for 2025

- Launch our second Co-Occurring Capable Residential Program expected to house 30-35 treatment beds.
- Expand treatment planning quality assurance measures to foster the highest quality of care possible for our patients.
- Design and launch new psychoeducational curriculum to treat other behavioral addictions such as gambling, food, and technology.





Nutrition Center Response

Nutrition and Resource Education

- A community resource and Supplemental Nutrition Assistance Program (SNAP) Navigator from Worcester Community Action Council (WCAC) visited bi-monthly to assist guests with Healthy Incentive Program (HIP), and SNAP applications.
- The University of Massachusetts-Amherst's Extension Nutrition Education Program visited throughout the summer offering guest's information on SNAP, healthy eating, tips on how to stretch SNAP and HIP dollars, as well as provide healthy and affordable recipes.
- The Latino Health Insurance program provided guests with access to health insurance information and onsite flu and Covid-19 vaccinations.

Advocacy and Collaboration Efforts

- Participated in city and statewide coalition meetings with the Center on Food Equity, Greater Healthy Worcester, and Project Bread.
- Assisted in the production and release of the City of Worcester's first ever Community Food Assessment.
- Lead meetings, discussions, and advocacy efforts on the Farm Bill and other policies that provide essential nutritional assistance to our communities.
- Participated in UMass Memorial's design days as an expert on food insecurity in the Main South community to assist UMass in developing new strategic efforts in battling the systemic causes of food insecurity.



Clark University Partnership

- An increase in student-run organizations becoming involved in holding drives for food, clothing, toiletries, and reusable bags.
- Just For Fun Farms, founded by Owen Chase a microgreens farmer and current Clark student, began donating microgreens to the food pantry for students.
- Conduct surveys with guests to provide us with feedback to improve our efforts.
- Expand the size of the distribution area to provide guests with a more organized and positive experience.

Goals for 2025

- Provide more opportunities for guests to access resources for housing and health care.
- Foster relationships with partners by giving back to those who give to us.
- Develop new fundraising activities.

43.2%

Guests with no source of income

35%

Guests receiving SNAP assistance

133%

Increase in fresh produce distributed

32K

Individuals served (30% increase from 2023)

Community Collaborators

At Jeremiah's Inn, our work would not be possible without the support and collaboration of our community partners. These organizations and individuals play a vital role in enhancing the services we provide. We are grateful for the incredible collaborators whose partnership has been instrumental in the success of our Nutrition Center operations this year.

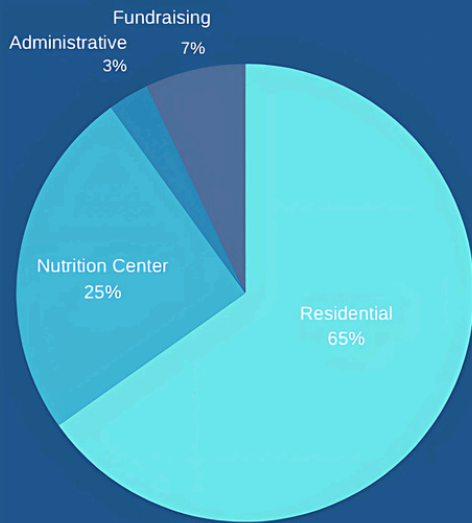
We are proud to recognize **Market 32** as a valued Community Collaborator. As we began to see a decrease in donations from the Worcester County Food Bank and other sources, Market 32 truly stepped up. Their consistent generosity ensured that our guests continued to have access to fresh, high-quality food choices, even during challenging times. Over the past year, they

have donated thousands of pounds of fresh produce, meat, milk, and non-perishable food items. Their partnership has made a real difference in the lives of so many. Thank you, Market 32, for your commitment to fighting food insecurity and supporting our mission — we're grateful to have you on our team!



We're thrilled to shine a spotlight on **Overlook Farm**, a community partner deeply rooted in food justice, education, and sustainability. Now in their fourth year of growing food and offering experiential learning programs, Overlook Farm donates hundreds of pounds of fresh produce to Jeremiah's Inn each season.

Their commitment doesn't stop there — they also host volunteer days for our residents and staff, helping us connect with the land, our food, and each other. Through their generosity and hands-on support, Overlook Farm continues to nourish both body and spirit. We're so grateful for their partnership and everything they do to cultivate a stronger, healthier community.

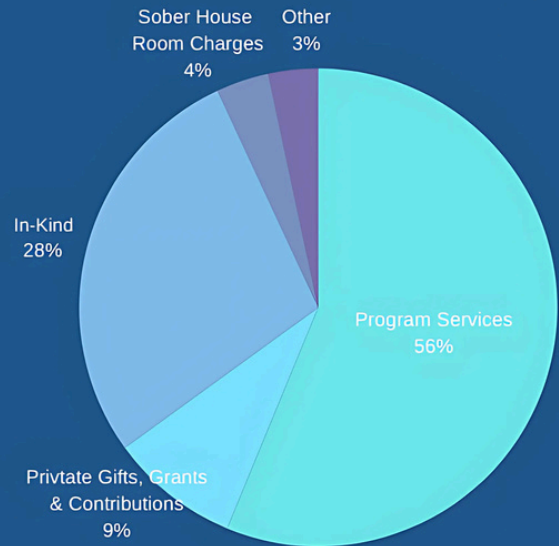


Financial Inflows

Program Services	\$1,767,514
Private Gifts, Grants and Contributions	\$276,015
In-Kind	\$882,494
Sober House Room Charges	\$111,900
Other Income	\$105,693
TOTAL	\$3,143,616

Financial Outflows

Residential Program	\$1,919,929
Nutrition Center Program	\$732,419
Administrative	\$208,682
Fundraising	\$85,374
TOTAL	\$2,976,404



Financial Update

In 2024, 90% of total expenses were allocated towards programming, while 7% made up administrative costs. A favorable benchmark is 75% to 25%. The remaining 3% is related to fundraising. We applied for 35 grants, 73% were approved for \$276,015.

Thank You

**2024 Grantors,
Sponsors, Donors &
Volunteers**



**Scan the QR code for
a complete list**

2024 Board Members, Staff, & Community Collaborators

Executive Committee

Patricia L. Davidson, President
Eugene Bouchard, Treasurer

Administrative Staff

Lori Arduini, Assistant to the
Executive Director
Christine Church, Operations
Administration
Alyssa Dancause, LADC,
Communications Coordinator
Richard Quinlan, Director of
Operations
Sindi Tane, Operations
Administration

Board of Directors

Melanie Amir
Eugene Bouchard, Treasurer
Patricia Davidson, President
Melinda Hillock
Kenny Pina
Jack Reardon

Nutrition Center Staff

Erin Quaiel, Nutrition Center
Coordinator

Residential Program Staff

James Bolster, Medication Specialist
Jason Bradley, House Manager
Mark Cantelli, Recovery Support
Specialist
Kyle Driscoll, Case Manager
Robbie Dupont, Recovery Support
Specialist
Emily Gagnon, Case Manager
Kashawn Hampton, Case Manager
Dominic Idoko, Clinical Director
Chris Kane, Recovery Support
Specialist
Robert Mathis, Recovery Support
Specialist
Claire May, Case Manager
Richard Mays, Medication Specialist
Cody Murphy, Recovery Support
Specialist
Kyle Nolan, Case Manager
Keith Opalenik, House Manager

Stephen Pinzino, Recovery Support
Specialist
Kristen Piskator, Case Manager
Ariel Rosen, Recovery Support
Specialist
Reinaldo Ruiz, Case Manager
James Zipps, Recovery Support
Specialist

Support Staff & Group Facilitators

Aftercare & Alumni Program, Alyssa
Dancause, LADC
Better Money Habits, Kenny Pina -
Bank of America
HIV/AIDS Awareness, Family Health
Center
Legal Recovery Meeting, Anna Rice,
Esq.
Meditation & Reiki, Sylvia Murphy
Movement Therapy, Anthony
Bizotto, Revive
Narcan Training, Dominic Idoko
Oral Health in Recovery, Cynthia
Daigenault
Overdose Prevention, Dominic Idoko
Process for Life, Dee Iannacchione
Relapse Prevention, Stacey Baker
Tobacco Awareness, Dominic Idoko

Community Collaborators

Access to Recovery (ATR)
Albertson's/Shaw's Nourishing
Neighbors Program
Aids Project Worcester (APW)
Advantage Truck Group/H4H
Arbour Counseling Services
Baker Mental Health
Boston Neurobehavioral Associates
Center on Food Equity
Central Massachusetts Prevention &
Support Network
Coalition for a Healthy Greater
Worcester
Nancy Cook
Pam Copland
Clark University
College of the Holy Cross
Community Harvest Project
Community Naloxone Purchasing
Program (CNPP)

Dismas Family Farm
Dynamy, Inc.
Edward M. Kennedy Health Center
Family Health Center
Food Insecurity Resistance
Movement (FIRM)
Four Others Inc.
Gavin Foundation
Just for Fun Farms
Kevin Kieler
Latino Health Insurance Program
Masterman's Safety & Industrial
Supply
MassHire Career Centers
MassAbility
Massachusetts Substance Abuse
Helpline
Mayor's Mental Health Task Force
Microgreen Farms
Millbury Federal Credit Union
Open Sky Community Services
Overlook Farm
Rachel's Table
Recovery Homes Collaborative
(RHC)
Regional Environmental Council &
YouthGROW
Revive of the USA
SaVida Health
Securing Safe Foods
Spectrum Health Systems
State Opioid Response RRH Grant
Washburn House IOP
Woo Sox Baseball
Worcester Community Action
Council (WCAC)
Worcester County Food Bank
Worcester County Sheriff's Office
Organic Farm Program

2024 Grantors, Sponsors, Donors & Volunteers

365Z Foundation
 AA Transportation
 Abbey Kelly Foster School
 Abrahams, Barbara
 Adams, Zachary
 Addie Lee's Soul Food
 Advantage Truck Group
 Albert Rice Charitable Foundation
 All Saints Episcopal Church
 Anders, Brian & Julie
 Anderson, Colleen
 Anderson, Colleen
 Arduini, Lori
 Avidia Charitable Foundation
 Bachrach, Esther
 Baker Mental Health Counselling LLC.
 Bank of America.
 Bardhi, Kenneth
 Bel Power Solutions
 Belanger, Doug
 Belsky, Erika
 Berkowitz, Irene
 Bezoenik, Victoria
 Black, Kenneth
 Bonfire Funds, Inc.
 Boucher, Kevin & Donna
 Boulevard Diner
 Britnell, Jessica
 Bronca Handmade Apparel
 Brown, Evelyn & Henry
 Brush It Off Art & Pottery Studio
 Callinan, Roberta
 Cantlin, Wanda
 Carlomagno, Maureen
 Carville-Autry, Nicole
 Castinetti Realty Group
 Cecchi, Paul & Gayle
 Central One Federal Credit Union
 Chase, Owen
 Choquette, Pauline
 Christine Church L.
 Ciavola, Elizabeth & Patricia
 Cicio, Joan
 Clark University - Student Food Pantry
 Clark University Office of Community Engagement
 &Volunteering
 CMEA The Employers Association
 Coghlin, James & Nancy
 College Of The Holy Cross - Src
 Comer, Kathleen M.
 Community Harvest Project

Connor, Serina
 Cook, Nancy
 Cook, Nancy
 Cormier, Fred
 Cornerstone Bank
 Corrigan, Thomas
 Country Bank
 Cove , Ann & New Vision Pioneers
 Cramer, Michael S.
 CSX Transportation
 Cutroni, Joseph
 Dan Doke Photography
 Darmagnac, Robert
 Davidson, Patricia
 Dewey, Daniel
 Dismas Family Farm
 Dorman, Darrell E. & Karen
 Doyle, John
 Dr. Charles Mitchell
 Eaton, John W.& Gloria
 Edie, Paul
 Elm's Catering, Tufts University
 Escape the Pike
 Faiola, Louise
 Fallon Community Health Plan.
 Fallon Health
 Farley John Jr. & Joellen
 Feeley, John & Deborah
 Fidelity Charitable
 Finkel, Grace
 First Baptist Church of Worcester
 First Congregational Church of Holden
 First Congregational Church of Leicester
 First Congregational Church of Oxford
 Fisch-Zappala, David
 Flanagan, Katlyn
 Fletcher, Warner & Mary
 Foundation for Alcohol Education Inc.
 Four Others, Inc.
 Fred Harris Daniels Foundation
 Gagne, Daniel
 Gamache, Joyce
 Gatzke, Robert F. & Jennifer C.
 Gaylord, Jennifer
 Gemme, T. Anne
 Genese, Eugene & Nancy
 George F. & Sybil H. Fuller Foundation
 Ghize, Diana
 Giroux, Mark & Suzanne
 Glatfelter, William & Sherry
 Goddard Homestead

2024 Grantors, Sponsors, Donors & Volunteers

Goldberg, Asher
Gonzalez, Ruben
Gorman, Margaret
Gould, Laura
Goulet, Martin
Gowaski, Damian
Grady, Rose
Graham, Geraldine
Greater Worcester Community Foundation
Gribbons, Francis
Guinee, Stephen & Karen
Gupta, Nehal
Gupta, Sapna
Harrison, Kenton
Hehn, Ginetter
Herlihy Insurance Group
Hertzfeld, Patricia
Hill, Mack
Hoang, Trang
Hobart, Marie
Hollister Family Fund
Howatt, Suzanne
Hughes, Nancy
Hyde Charitable Foundation
I.B.E.W. Local Union
Ilvonen, Helena
J.Irving & Jane L. England Charitable Trust
Jarras, Gregory
Johnson, Wendy & Robert
Joseph LaConte DPM, Inc.
Kastner, Johnathan
Keicher, Nicholas
Kelley, Gerald & Debra Pressey
Keohane, Kathy
Kieler, Kevin
King, Susan
Kipp, David & Laura
Kissane, Robert & Jeanne
Klimaszewski, Jena
Krefetz, Sharon
LabCorp Charitable Foundation
Lakeview School
Laurence, Lauraine
L'Bahy, Rebecca
Leicester Food Pantry - St. Joseph's St. Pius X
Leicester Senior Center
Leominster Credit Union
Leveillee, Susan
Lewis, Harold & Beth
Lingan, Soundariya
Lombardi, Robert & Dolores

Lombardi, Scott
Longo, Karen & John
Lopolito, Sarah
Lussier-Wong, Megan
Macdonald, Karen
Magee MD, B. Dale & Melanie
Mahoney, Dianne
Malkasian, Alan & Marion
Mankind Project
Mansfield, Krystyn J.
Marc & Ernest Pallotta Foundation
Markel, Annette
Market 32
Marr, Michael
Masterman's Safety & Industrial Supply, LLP
Mathieson, Maureen & J. Todd
Maynard, Gail
McGee, Dennis & Mary
McTiernan, Michele & Robert
Mielinski, Joseph
Millbury Federal Credit Union
Mirick, John
Mitchell, Teddy
Moir, Georgia
Monteiro, Jacqueline
Murdock, Kym
Murzycki, Jocelyn
Nagle, Joseph
Nativity School of Worcester
Nault Architects Inc.
Nobilini, Tina
Norton/St. Gobain Alumni Committee
Novak, Paul
NU Kitchen
Nypro Foundation Inc.
Oakholm Brewery
O'Connell, Paul
O'Connor, Maloney & Company, P.C.
O'Connor, Pamela
Our Lady of Hope Parish
Our Lady of Lourdes Church
Our Lady Of The Lake
Overlook Farm
Pam's Porch 5
Parks, Vanessa
Patnod, Mindy
Paulauskas, Nancy
Petry, Stephen
Pirithiani, Stephanie
Plant, Kristin
Pless, Claire

2024 Grantors, Sponsors, Donors & Volunteers

Plourde Family Charitable Trust
Plourde Jr., Roger
POBCO, Inc.
Potts, Gloria
Powers, Thomas
PTG Tools REED
Purington, James & Christine
Quimby, Ben & Rachel
Quinlan, Richard
Rachel's Table
Reebenacker, Emily
Reed, Micheal & Judy
Remillard, Mary Ellen
Renaissance Charitable Foundation
Resinate, Inc.
REX Monumental Works, Inc.
Riley Jr., Richard F.
Rivard, Jeff
Rize Massachusetts Foundation Inc.
Rocheleau, David & Kathleen
Rockland Trust Charitable Foundation
Rojas, Angel
Roller, Kate
Root, Greogry
Rossetti, John & Sydney
Sacco, Anthony
Sapkale, Esha Ravindra
Sargent, Douglas & Karen
Savers Bank
Scher, Gerald
Schwartz Charitable Foundation
Securing Safe Food Corporation
Sennott, Ann
Shaikh, Albashi Anis
Shaw's Supermarket- Gold Star Blvd.
Shaw's Supermarket- Stafford Street
Shepherd, John
Shivick, Richard
Siemaszko, Robert & Josephine
Sipos, William
Smith, Gary & Sarah
Smith, Rebecca
Soden, Stephanie
Sodexo
Soulor, Craig
Spectrum Health Systems, Inc.
St. Aloysius St. Jude Ladies Guild
St. Aloysius St. Jude Parish
St. Francis Community Health Care, Inc.
St. Mary's Credit Union
St. Patrick's Church
St. Spyridon Greek Orthodox Church

Stablewski, Mr. & Mrs.
Stencel, Roberta & Chester
Stoddard Charitable Trust
Sullivan, Richard & Judith
Sullivan, Timothy
Sundstrom, James & Joan
Sundstrom, Kate
Swanstrom, Kenneth & Donna Bunker
Swett, Michael
T. John E. Wornham Charitable Gift Fund
Teamsters Local Union No.170
Tech Goes Home
Thammadi, Blessy Anjaleena
The Agnes M. Lindsay Trust
The Caring House Project Inc.
The Hall at Patriot Place
The Hanover Insurance Group Foundation
The Karate Center
The M & T Charitable Foundation
The Madigan Family Foundation Inc.
The TJX Foundation, Inc
Thomas Anthony Pappas Charitable Foundation
Thota, Venkata Ramesh Babu
Tirukkoveluru, Vachaspathi
Trasavage, Ronald O. & Elizabeth A.
United Way of Central MA
University Park Campus School
Veterans Inc.
Vrusho, Robert & Isabelle
Walker Farm at Whortleberry Hill
Walking in Light Ministries
Wasser, Daniel
Webb, Jennifer
Webster Five Foundation
Wegmans Food Markets, Inc.
Wilkin, Erin
William Lynch Co.
Woods, Elizabeth A.
Worcester Bravehearts
Worcester County Church of Christ
Worcester County Food Bank
Worcester County Sheriff's Office
Worcester Pistol & Rifle Club Inc.
Worcester Telegram & Gazette
Worcester-Fitchburg Building Trades
Worker Bee Honey
YNV, Tanmayee
Young, Jamie
Youth Encountering Christ
Zapisek, Sebastian
Ziemba, Carol



Jeremiah's Inn

Helping people through our social model
recovery program and nutrition center.

Jeremiah's Inn is a community of individuals and organizations committed to helping those in our community who suffer from the devastating effects of Substance Use Disorder and Food Insecurity.

Our Mission: We foster a sense of community and mutual aid through partnerships, volunteerism, and our nutrition center.

Our Vision: To help people better their lives in order to better the community.

Charitable organization exempt under section 501(c)3 of the Internal Revenue Code



jeremiahs_inn



JeremiahsInnInc



jeremiahs-inn

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